

OUR PROCESS



AT ONETIMEPIM, WE OFFER FREE SETUP, TRAINING AND SUPPORT AS PART OF EVERY PACKAGE WE OFFER. HERE IS OUR PROCESS.

CLEANSING THE DATA

Our data experts will help consolidate and clean all of your data to get it ready to import into the PIM from all the various sources.

SETTING UP FAMILIES

This is how the PIM knows which attributes a product needs and also involves setting up variant rulesets and setting up product relationships like categories.

SETTING UP CONNECTORS

Our developers will work with your business to ensure the PIM links to your website/e-commerce store.

TRAINING

We train your staff to become comfortable using the PIM themselves.

ONGOING SUPPORT

We stay on hand to provide ongoing support whenever needed as the PIM becomes a part of the company's daily life. We use phone, Slack, email, etc to stay in touch and provide advice and feedback.

BUSINESS REQUIREMENTS CONSULTING

We discuss in-depth the requirements of your specific business and how we can provide solutions to your pain-points. We have even taken suggestions for new features on-board during these discussions and implemented them!

SETTING UP ATTRIBUTES

Attributes and families make up the backbone of the PIM System. This also involves setting up validation rules for the attributes

IMPORTING THE DATA

Using the import templates, our data team will bring all of the product data and media files into the PIM.

SETTING UP EXPORTS

The exports to distribute the data automatically are setup, for example, to retailers or datasheets.

GAINING TOP MANAGEMENT SUPPORT

Explain the PIM business case to senior decision makers to ensure the PIM is used company-wide to its maximum potential.

